



Press Release

PR20 – 070

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LIMITED PASSPORT SERVICES TO RESUME SEPTEMBER 8

Chino Hills, CA – The City of Chino Hills will resume limited passport acceptance services, by appointment only, starting Tuesday, September 8. Passport processing was suspended in mid-March due to the Covid-19 pandemic. Appointments will be available from 8:00 am to 4:00 pm Monday through Thursday, and from 8:00 am to noon on Friday. Visit www.chinohills.org/Passports now to make an appointment. Walk-in services will not be available. Passport services are provided in the City Clerk’s Office on the second floor at City Hall, 14000 City Center Drive. Customers should be ready with a completed application and the necessary documentation at their scheduled appointment time or they may be required to reschedule the appointment. Please call the passport hotline at (909) 364-2608 for additional information. Passport acceptance hours are subject to change without notice.

According to the U.S. Department of State, Expedited Service is not available at this time. Please visit www.travel.state.gov for more details. The passport application fee must be paid by check or money order made payable to the U.S. Department of State. Customers may pay passport execution and photos fees with a credit or debit card. A 2.5% convenience fee will be charged for credit/debit card transactions. To avoid the charge, customers may pay by check or money order.

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