



Press Release

PR20 – 112

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CHINO HILLS CITY HALL OFFERS MANY CONVENIENT “VIRTUAL” METHODS TO ACCESS CITY SERVICES

Chino Hills, CA – The City of Chino Hills provides many convenient ways for residents and businesses to access City services via telephone, online, and by appointment saving you a trip to City Hall! A Virtual City Services Reference Guide is available online at www.chinohills.org/VirtualCityHall and provides customers with important information on various City services and how you can conduct business without having to stop by City Hall. It is easy to request service, report concerns, renew a Business License, apply for a Yard Sale permit, and more without the need to visit City Hall, keeping you safe and worry free during this Regional Stay Home Order. Your concerns can also be reported on the official City of Chino Hills App which is free in the [Apple App Store](#) and the [Google Play Marketplace](#) for Android.

Utility bill payments can be made without even having to get out of your vehicle by depositing your payment 24/7 at the drop-off payment box, located in the City Hall parking lot, west of the Chino Hills Library near the Police Department. Payments are picked up from the drop box daily, Monday – Friday and are posted to your account on the same day it is picked up. There are also many other ways that payments can be handled: Online at www.chinohills.org/BillPay; via phone by calling 909-364-2660; or by mail to City of Chino Hills, Utility Billing Office, 14000 City Center Drive, Chino Hills, CA 91709. Even though you don't have to come to City Hall to make your payments, City staff is still working behind the scenes to serve you.

The Community Development Department and Engineering Division can schedule appointments, if an in-person visit is necessary. Schedule an appointment online at www.chinohills.org/CDEcounter or call (909) 364-2780. Check with other Departments to determine if appointments are available.

The State's current Regional Stay Home Order asks California residents to stay home as much as possible and the City of Chino Hills makes it easy to continue to do your City business without a trip to City Hall! Please call (909) 364-2600 for additional information.

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