



Press Release

PR23 – 031

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CITY OF CHINO HILLS ONLINE UTILITY BILL PAY SYSTEM OFFLINE FOR SCHEDULED MAINTENANCE THURSDAY, JULY 20 THROUGH SUNDAY, JULY 23

Chino Hills, CA – The City of Chino Hills online utility bill pay system will be temporarily offline for scheduled maintenance and software updates from the beginning of the day Thursday, July 20 through Sunday, July 23. During this time, utility payments will not be able to be made online, over the phone, or in person. Customers may continue to send payment by mail or use the drop box located inside the Government Center parking lot adjacent to the Library at 14000 City Center Drive. Automatic payments will not be affected.

Utility customer service representatives will still be available during regular business hours to assist with urgent utility-related issues. The City of Chino Hills is making every effort to minimize the impact of the system outage to our customers, including not making any utility invoices due during the outage and temporarily suspending disconnections for non-payment between Thursday, July 20 through Monday, July 24. For questions or concerns, please call the Chino Hills Utility Customer Service at (909) 364-2660.

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