

City of Chino Hills

UTILITY BILLING

Effective September 9, 2023



DESCRIPTION	AMOUNT	NOTE
UTILITY BILLING FEES		
Application Fee (turn-on fee) - Potable & Recycled Water	\$ 22.00	
Lock-Off Fee	\$ 78.00	CHMC 13.05.140.B
Service Reconnection Fee (Customer requesting same day turn-on, prior to 3:30 pm Mon-Thurs and prior to 2:30 pm Fri)	\$ 64.00	CHMC 13.05.140.C
Service Reconnection Fee (Customer requesting same day turn-on, prior to 3:30 p.m. Mon-Thurs and prior to 2:30 p.m. Fri)	\$ 57.00	Only applies to residential low income per SB 998 CHMC 13.05.140.C
After Hours Water Activation or Reconnection Fee (Customer requesting same day turn-on, after 3:30 pm Mon-Thurs, after 2:30 pm Fri, and Saturday or Sunday)	\$ 409.00	Cost Recovery (other public agencies are not subject to this fee)
After Hours Water Activation or Reconnection Fee (Customer requesting same day turn-on, after 3:30 p.m. Mon-Thurs, after 2:30 p.m. Fri, and Saturday or Sunday)	\$ 172.00	Only applies to residential low income per SB 998
Late Payment Penalty	Greater of \$10 or 10%	CHMC 13.05.070
Broken Lock Penalty	\$ 75.00	Avg lock cost + \$50 Penalty
Pull and Reinstall Meter Fee	\$ 476.00	
Broken/Damaged Angle Stop Penalty	\$ 528.00	Cost Recovery + \$50 Penalty
Meter Test Deposit (If calibration test confirms a meter problem, then deposit is refunded in full)	\$ 491.00	Initial Deposit
Fire Flow Test	\$ 485.00	
Fire Hydrant Meter Deposit	\$ 1,000.00	Deposit to cover potential unpaid usage and/or meter replacement
Lien Processing Fee	\$ 44.00	
Payment Plan Processing Fee	\$ 33.00	

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DESCRIPTION	AMOUNT	NOTE
WATER UTILITY DEPOSITS		
Water Utility Deposit - Meter size 5/8"	\$ 90.00	3 times the monthly service charge
Water Utility Deposit - Meter size 3/4"	\$ 128.00	
Water Utility Deposit - Meter size 1"	\$ 205.00	
Water Utility Deposit - Meter size 1 1/2"	\$ 396.00	
Water Utility Deposit - Meter size 2"	\$ 625.00	
Water Utility Deposit - Meter size 3"	\$ 1,161.00	
Water Utility Deposit - Meter size 4"	\$ 1,925.00	
Water Utility Deposit - Meter size 6"	\$ 3,994.00	2.5 times the monthly service charge
Water Utility Deposit - Meter size 8"	\$ 5,287.00	2.3 times the monthly service charge
Water Utility Deposit - Meter size 10"	\$ 8,512.00	
Water Utility Deposit - Meter size 12"	\$ 8,776.00	1.6 times the monthly service charge
SEWER UTILITY DEPOSIT		
Sewer Utility Deposit - Fixed Cost	\$ 97.00	3 times the monthly rate
WATER METERS		
Water Meter - Meter size 5/8"	\$ 318.00	Cost of water meter + installation
Water Meter - Meter size 3/4"	\$ 349.00	
Water Meter - Meter size 1"	\$ 411.00	
Water Meter - Meter size 1 1/2"	\$ 772.00	
Water Meter - Meter size 2"	\$ 976.00	
Water Meter - Meter size 3"	\$ 1,976.00	
Water Meter - Meter size 4"	\$ 2,808.00	
Water Meter - Meter size 6"	\$ 4,843.00	
Water Meter - Meter size 8"	\$ 5,911.00	
Water Meter - Meter size 10"	\$ 10,396.00	
Water Meter - Meter size 12"	\$ 13,020.00	